



Updated July 2017

Life Support Rebate

What is it?

The Life Support Rebate is available on electrically-operated life support equipment (as prescribed by an ACT medical practitioner) necessary in the treatment of a life-threatening condition. The entitlement provides eligible individuals with a rebate on their electricity account. The annual rebate amount for **2017-2018** is \$121.87. This will be applied to the eligible applicant's electricity bill as a daily rate of approximately 33.389 cents per day. Only one Life Support Rebate can be claimed per household.

Residential property owners using life support equipment which depends on a fresh supply of water may be entitled to a reduction in water usage charges.

Who is eligible?

Eligibility is determined by the energy provider. However, as a general guideline the life support equipment must be prescribed by an ACT medical practitioner for the treatment of a life-threatening condition.

A sub-category of the Life Support Rebate is for concession card holders with an eligible condition requiring medical heating and/or cooling.

Eligible equipment

The following electrically-operated life-support equipment entitles the applicant to an electricity life-support rebate:

- dialysis machine
- oxygen concentrator
- respirator
- CPAP regulator
- longstay life support
- nebuliser
- LS reference
- TPN device
- other apparatus, subject to approval.

How do I apply?

Contact your energy provider for information on how to apply for a Life Support Rebate. You will be asked to produce a letter from your medical practitioner/authorised medical officer stating your need for life support equipment. Registered Providers of Energy under for the Life Support Rebate are:

- ActewAGL Retail
- Origin
- EnergyAustralia

Who runs it?

ACT Revenue Office

Contact details for energy providers

ActewAGL Retail Ph: 13 14 93

For information on the Life Support Rebate see [ActewAGL Website](#)

Origin Ph: 13 23 56

For information on the Life Support Rebate see [Origin Energy Website](#)

Energy Australia Ph: 13 34 66

For information on the Life Support Rebate see [EnergyAustralia Website](#)