



Updated April 2012

healthdirect

What is it?

healthdirect Australia is a FREE 24-hour telephone health advice line staffed by Registered Nurses to provide a health triage, information and advice service for residents of the ACT, NSW, the NT, Tasmania, SA and WA. healthdirect also incorporates [HealthInsite](#) which, for more than a decade, has been one of the most respected Australian websites for people seeking reliable information about health and wellbeing online.*

healthdirect Australia is NOT a replacement for your doctor or the 000 emergency service. In a health emergency, you should ALWAYS call an ambulance on 000.

Who runs it?

healthdirect Australia is the collective trading name for the National Health Call Centre Network Limited (NHCCN Ltd) and its contractors.

Contact

Healthdirect Australia

Ph: 1800 022 222

24 hours a day, seven days a week.

Web: [healthdirect](#)

Pregnancy, Birth and Baby Helpline

Ph: 1800 882 436

24 hours a day, seven days a week.

Web: [Pregnancy, Birth and Baby Helpline](#)

*Calls from landlines are free. Mobile charges may apply.