

Updated July 2018

## Utilities Concession

### What is it?

The Utilities Concession covers electricity, natural gas, water and sewerage and is calculated on a daily basis, with rates depending on the season. The concession is available on the principal place of residence only and the account must be in the cardholder's name. Only one Utilities Concession per eligible household can be claimed.

The Utilities Concession is also available to eligible residents of ACT caravan parks and retirement villages with embedded electricity networks. The Concession will be paid directly to eligible residents rather than as a reduction applied to utility bills. Please contact the ACT Revenue Office directly.

The annual rebate amount has increased by \$50 from 1 July 2018 to \$654.00. The daily summer rate for the Utilities Concession is approximately 83.292 cents per day from 1 November to 31 May and the daily winter rate is approximately 312.039 cents per day from 1 June to 31 October. The Utilities Concession will be applied to the applicant's electricity account.

### Who is eligible?

Eligible applicants must be the primary holder of one of the following concession cards: Centrelink Pensioner Concession Card (PCC); or Centrelink Low Income Health Care Card (HCC); or Veteran's Affairs Pensioner Concession Card or Gold Card Holders (Prisoner of War, War Widow or Totally Permanently Incapacitated (TPI Embossed)). For primary card holders of a Low Income Health Care Card, a new application needs to be made each time a new card is issued. Only the primary card holder can apply for the Utilities Concession. The primary card holder's name and address must be the same as the name and address appearing on the electricity account.

The concession can only be claimed from the start date of the primary card holder's concession card. Please note: the Commonwealth Seniors Health Care Card is not an eligible card under the scheme.

### How do I apply?

Contact your energy provider. Contact details including links are provided below. Registered Providers under the Utilities Concession scheme are:

- ActewAGL Retail
- Origin

- EnergyAustralia

## Who runs it?

ACT Revenue Office

PH: (02) 6207 0028 - Select Option 5, Sub Option 3 – Utilities Concession

Email: [concessions@act.gov.au](mailto:concessions@act.gov.au)

## Contact details for energy providers

**1. ActewAGL Retail** Ph: 13 14 93

[For information and an application form](#)

**Web:** [ActewAGL Website](#)

**2. Origin** Ph: 13 24 61

[For information and an application form](#)

**Web:** [Origin Website](#)

**3. EnergyAustralia** Ph: 13 34 66

[For information and an application form](#)

**Web:** [EnergyAustralia Website](#)