



Wheelchair Accessible Taxi Centralised Booking Service

Updated December 2012

What is it?

The Wheelchair Accessible Taxi Centralised Booking Service is a 24 hours a day, seven days a week direct telephone booking service for wheelchair accessible taxis in the ACT.

Booking a wheelchair accessible taxi (WAT) is as simple as calling 13WATS (13 92 87). Enquiries on existing bookings can also be made on this line.

For Taxi Subsidy Scheme (TSS) members a completed 75% TSS voucher, 50% TSS voucher with a lift fee, or lift fee only voucher must be used for the hiring. If you require further information on the TSS please contact 6205 1012 or refer to the TSS fact sheet.

Who is eligible?

Anyone requiring a wheelchair accessible taxi can make a booking through the service.

Who runs it?

EBA Solutions Pty Ltd.

Contact

Ph: 13 92 87 (13WATS)

Web: www.13wats.com.au

There is also a WAT Infoline which is separate to the direct booking phone number listed above. The Infoline operates 8.00am to 5.00pm Monday to Friday. You can contact the Infoline to make a commendation, a complaint, report lost property or if you have any questions about how the Centralised Booking Service will operate.

Infoline Ph: 6280 4123