



Ambulance Transport Fee Exemption

Updated April 2012

What is it?

The Ambulance Transport Fee Exemption provides eligible individuals with free emergency and non-emergency ambulance services within the ACT.

This exemption also provides eligible concession card holders free emergency ambulance services from an approved ambulance provider interstate, provided that state participates in reciprocal arrangements with the ACT (South Australia and Queensland have withdrawn from reciprocal arrangements). ACT Ambulance Service recommends individuals confirm reciprocal arrangements prior to any interstate travel.

Who is eligible?

Health Care Card holders, Pensioner Concession Card holders.

How do I apply?

There is no application process, ACT Ambulance Officers will collect the relevant information from you at the time they attend to you and you should not be sent an account.

Sometimes, despite the Ambulance Officer's best efforts, you may be sent an ambulance account despite being entitled to free ambulance services. Perhaps you were too ill for the relevant details to be collected by our intensive care paramedics, or your details were incomplete or illegible when the account was processed.

If this occurs and you are an ACT Pensioner Concession or Health Care Card holder, please photocopy the front and back of your pension or health care card and return a copy with your ambulance account to the address provided.

If you have private health insurance or ambulance only cover, please have the account endorsed by your health fund and return to the address provided.

Who runs it?

Fees are administered through the Treasury Directorate.

Contact

If you are a concession cardholder and have been issued with an account please follow the directions above. For further information you may contact 02 6207 9990.

Further information on [ACT Ambulance Service Fees and Charges](#)